

The Local Loop

Newsletter for the customers of the New Knoxville Telephone Companies

Why keeping your landline phone is important!

Having a landline phone can protect you and your family in an emergency.

Below are some tips to help you make the decision as to why you should keep your landline phone.....

- If you place a 911 call from your home with a landline phone, emergency dispatchers automatically receive your location and can dispatch the appropriate emergency service.
- A landline phone can be connected directly to a home security system—you can not do this with a cell phone.
- Landlines provide their own power (you must have a corded phone connected directly to a phone jack), so if the power goes out you can still use the phone.
- If you have young children, you can feel safe leaving them at home with the babysitter, knowing if something happens, they can reach you—or you can reach them.
- Peace of mind that your elderly loved one can always reach you.
- Landline phones don't get lost, stolen or broken.
- Landlines work anywhere in your home.....you don't have to worry about standing in that certain spot to get reception - landlines provide superior quality of sound and clarity
- Landlines are cheaper—per long distance minute and unlimited local calling & cheaper to add additional lines vs. having 3-5 cell phone lines.

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Check out our Website
(www.nktelco.net) for
upcoming local events,
community news and free
classified ads.

To submit an event, news
article or classified ad,
select the appropriate
section and follow the step
by step instructions.
(Example: Select Calendar,
post your events, choose
topic, then type the
information you would like

Upcoming Community Events:

July 18—Fishing Derby, New Bremen
July 25—Fireman's Picnic, New Bremen
July 26-August 1—Shelby County Fair
August 2-8—Auglaize County Fair
August 14-16—Bremenfest, New Bremen
August 24—Botkins first day of school
August 25—New Knoxville, New Bremen
and Minster first day of school
August 26—Anna first day of school
August 31—Ft Loramie first day of school

July & August—SW Auglaize County
Chamber Concert Series—check out our
website for more details.

September 7—Labor day—our office will
be closed.

**March 2009
Local Loop
Word Search
Puzzle
Winners**

- Roger Eversman
- Tim & Amy Kraft
- William Handlin
- Tom Naseman
- Rob & Lori Egbert
- David Jaros
- Lois Schuller
- Kim Holtevert
- Andrew Roettger
- Lisa Thobe
- Marilyn Fortkamp
- Andrea & Richard Ball
- Susan Bornhorst
- Lucille Schoch
- Jon Sacksteder
- Ed Schultz
- Mary Brown
- Joe Gruebmeier
- Kristine Hiser
- Sally Meckstroth

NKTelco has launched ESPN HD on channel 528. HD Theater can now be found on channel 529. Both channels are available in our HD Variety Pak.

Don't already subscribe to the HD Variety Pak?.....Call NKTelco today and receive both channels along with many others for only \$14.90 per month. Add DVR service for an additional \$5.95 per month.

Forgot to pay your NK Telephone, NKTelco or GoldStar Communications monthly bill? Call us or stop by our office today to make a payment via your credit or debit card.

Online bill payment and automatic charge to your credit or debit card will be coming in the next few months. Watch your monthly statements for more information.

Thank you to everyone who completed our online survey. Your comments and suggestions will be considered, as they will help us in determining what channels our customers want. Congratulations to Dan Ranly of Minster, for winning 6 months of free DVR service.

Service Call Charges

NKTelco makes every attempt to see that your service is first class. We will maintain all wiring and equipment up to the outside of your home. However, should you experience a problem with wiring or equipment inside your home, NKTelco will repair the problem for a nominal fee. Service call charges are

billed as follows:

- NK Telephone Trouble: \$25.00 / Hour**
- VoIP / Cable TV Trouble: \$35.00 / Hour**
- Internet / Computer Trouble: \$50.00 / Hour**

Any damaged equipment or wiring that is repaired will be billed also.



Fall Sports Replays

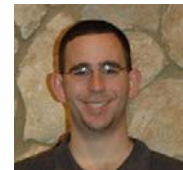
NKTelco will be taping and replaying local High School Soccer and Volleyball Games.

A complete list of games, and replay times will be listed on our website soon.

Remember DVD copies will be available of all replays—they make great memorable gifts.



**Employee Spotlight
Doug Axe**



Doug has been employed with NKTelco since February 2005. He is in charge of maintaining NKTelco's Cable TV Headend and production of the local sporting events.

Doug is a 2003 graduate of St Marys Memorial High School and currently attends Rhoades State College majoring in Computer Network Engineering.

In Doug's spare time he enjoys jet skiing, amusement parks and spending time with family and friends. He is also a volunteer fireman for the St Marys Township Fire Department.



**Welcome Anna Residents
to our Network**

NKTelco is excited to add another great community to its growing network.