



The Loop Scoop



The Local Loop

Tips, News & Deals for our Valued Customers

NKTELCO Partners with Regional Sports Channel

NKTELCO and WTLW TV-44 have joined in partnership to distribute local high school and college sports broadcasts. WTLW has launched WOSN, a channel dedicated to local sports in West Ohio with a 10-county reach. NKTELCO, which produces and air games on its cable service in Auglaize and Shelby counties, also will distribute its games on WOSN. In addition to a growing slate of high school broadcasts, NKTELCO will produce basketball games from Ohio Northern University and The University of Findlay.

the leader in local sports news as well as expand our programming through partnerships such as we now have with NKTELCO.”

For a complete listing of NKTELCO’s game schedule, visit www.nktelco.net. For more information on WOSN, visit www.wtlw.com.



“NKTELCO has been covering high school sports for over 15 years, as a way to show support for the communities and schools that we serve. Our alignment with WOSN will give our local schools and athletes a chance to showcase their talents across all of Northwest Ohio. We’re thrilled that we have this opportunity,” said Preston Meyer, NKTELCO General Manager. NKTELCO customers having a digital-ready TV can find WOSN on 86.3. Digital cable TV subscribers can find WOSN on NKTELCO channel 227.

“We are excited to partner with NKTELCO because they are committed to producing a quality product both technically and in the announcing of the games”, said Kevin Bowers, WTLW General Manager. “NKTELCO views their productions as a service to the community, and that’s exactly what we’re about.” WOSN, which stands for “West Ohio Sports Network”, will air over the broadcast frequency of 44.2 and local cable systems. The new channel is a natural progression for WTLW’s sports programming. Currently, the station airs *Sports Report* weeknights at 10 pm which is a newscast dedicated solely to local sports. According to Bowers, *Sports Report* will be to WOSN as *Sportscenter* is to ESPN. “We will continue to be

Welcome, Newport!

We are excited to announce the launch of our Fiber Optic Broadband services in Newport! We offer local and long distance phone service, along with high-speed Internet and Digital HD TV services. If you are a Newport resident and would like to inquire about services for your home or business, please contact us today at (937) 420-4653 or visit us online at www.nktelco.net. We are proud to be a part of the Newport community and look forward to serving it for many years to come!

FYI

We make every attempt to see that your service is first class. Should you experience a problem with wiring or equipment inside your home, we will gladly repair the problem. However, we want you to be aware that there will be a nominal fee. Service call charges are billed as follows:

- VoIP/Cable TV: \$35 / hour
- Internet/Computer: \$50 / hour

Also, any damaged equipment or wiring that is repaired will be billed on a material basis.

Employee Spotlight



Dan Wierwille

is a Broadband Installation Specialist for NKTELCO. He has been with the company since March, 2004. Dan earned his Bachelor’s Degree in Organizational Leadership from Wright State University in 2007. Currently, he resides in New Knoxville with his wife, Brittany. In his spare time he enjoys Fantasy Football, hunting and playing softball and volleyball.

We Accept

You now have the convenience of paying your bill with your Visa, Mastercard or Discover credit card. We accept credit card payments over the phone, in person or automatically withdrawn from your account each month.

To pay your bill or sign up for automatic withdrawal, please call us at (419) 753-5000, (419) 629-1424 or (937) 420-4653.



Closed Captioning Technical Support: To report an immediate technical issue regarding closed caption on your NKTELCO Cable TV service, please contact service@nktelco.net or by calling 419.753.5000; 419.629.1424, or 937.420.4653. Written complaints may be sent to NKTELCO, Inc., Attn: Mary Hoelscher, PO Box 219, New Knoxville, OH 45871 or via email to maryh@nktelco.net

Thank You

To all of our 2010-2011 NKTELCO Sports sponsors! We appreciate your continued support.

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- NKTELCO Wireless



Firefox or Internet Explorer?

For many years there wasn't a real alternative to Microsoft's Internet Explorer. It came onboard with Microsoft's popular operating system, Windows. It was easy to use and people didn't have problems with it (apart from the occasional common crashes).

But somewhere along the way, things changed. Virus and spyware starting spreading like wildfire throughout the Internet and computers and the main culprit was Internet Explorer (IE). Why? Because it had massive security holes and Microsoft couldn't fix them as fast as they were found and exploited.

At this moment people became aware that Microsoft wasn't the only competitor in the browser business. Companies like Opera Software and Mozilla Foundation were in the same race too.

So which is better, Firefox or Internet Explorer? Here are a few key points to consider:

- Firefox's built-in anti-malware feature protects you from viruses and spyware, as well as Trojans that may find their way in when visiting any questionable sites.
- Firefox provides more features and add-ons.
- Firefox is updated often (twice per year).
- Firefox is free; Internet Explorer is integrated in original Windows, which costs hundreds of dollars.
- Firefox includes anti-phishing software that allows you to do your internet shopping and business safely.

- Unwanted pop-ups can be easily blocked with Firefox.
- The download manager in Firefox allows you to see your download's progress and even pause the download of it you need to. This is great if your connection speed drops and needs to be reset. You won't have to reset the download completely; just pick up where you left off.
- Firefox is open source software. This means that anyone can make changes to Firefox. If there is a security issue that needs to be fixed, literally thousands of people can be working together to fix the problem, allowing for a faster recovery time.

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- If you were to call 911 from a cell phone, authorities will not have your exact location. In an emergency, every second counts.
- If you have young children, you can feel safe leaving them at home with a babysitter, knowing if something happens, they have a way of reaching you—and you reaching them.
- Babysitters don't always know the exact address of your home. Calling 911 from the landline ensures that emergency personnel know exactly where to go.
- If the power goes out, you can still use your landline phone to make important calls.
- Landlines don't get lost, stolen or broken. And they don't need re-charged.
- Landlines work anywhere in your home. You don't have to worry about dropped calls or standing in that one small space to carry an important phone conversation.

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