## Web Self Care MFA – Customer

When the user signs into Web Self-Care, they will be prompted to setup their Multi Factor Authentication method.

lit Profile	
SERNAME: 9	EMAIL: MHUSTON@MACCNET.COM
Your password must be at least 12 characters long	
/our password will expire on 2/24/2024	
IEW PASSWORD:	CONFIRM NEW PASSWORD:
IEW EMAIL:	CONFIRM NEW EMAIL:
	UPDATE RESET
IULTI-FACTOR AUTHENTICATION OPTIONS	
ULTI-FACTOR AUTHENTICATION OPTIONS Please set up a multi-factor authentication before continuing.	n option
Please set up a multi-factor authentication	n option
Please set up a multi-factor authentication before continuing.	n option
Please set up a multi-factor authentication before continuing. TYPE DEFAULT	n option
Please set up a multi-factor authentication before continuing. TYPE DEFAULT No preferences set.	n option
Please set up a multi-factor authentication before continuing.         TYPE       DEFAULT         No preferences set.         DEFAULT MFA OPTION:	n option
Please set up a multi-factor authentication before continuing. TYPE DEFAULT No preferences set. DEFAULT MFA OPTION: None ADD/EDIT MFA OPTION:	
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Please set up a multi-factor authentication before continuing. TYPE DEFAULT No preferences set. DEFAULT MFA OPTION: None ADD/EDIT MFA OPTION:	
Please set up a multi-factor authentication before continuing. TYPE DEFAULT No preferences set. DEFAULT MFA OPTION: None ADD/EDIT MFA OPTION: SET D	

Users have 4 options for setting up MFA:

1. Text – User would receive a text message with their authentication code

No preferences set.		
EFAULT MFA OPTION	:	
None		<b>•</b>
ADD/EDIT MFA OPTIOI	N:	SET DEFAULT
Text		▼.

PHONE #:		
3195551212		RESET
	PREVIOUS	NEXT

2. Email – User would receive an email with their authentication code

MULTI-FACTOR AUTHENTICATION OPTIONS

Please set up a multi-factor authentication option before continuing.

TYPE DEFAULT
No preferences set.

DEFAULT MFA OPTION:

None

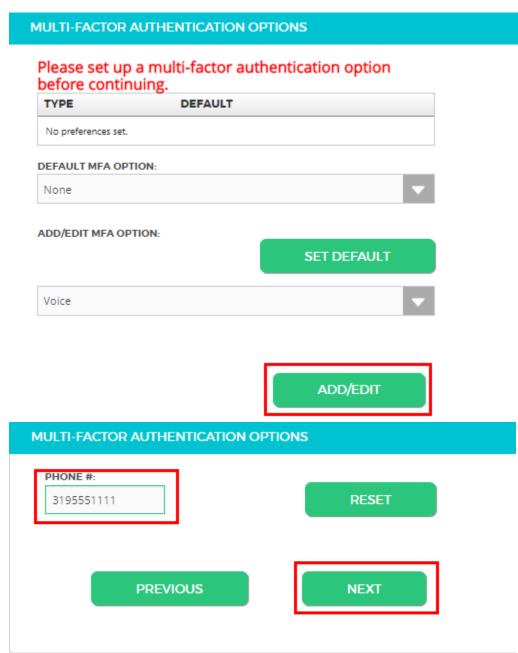
ADD/EDIT MFA OPTION:

	SET DEFAULT	
E-Mail	•	





3. Voice – User would receive a phone call with their authentication code



- 4. Timed One-Time Password User would use an app to receive their authentication code
  - a. Available Apps Microsoft Authenticator, Google Authenticator, or Twilio Authy

(randole / ippo	Microsoft Authenticator, Google Authenticat
ULTI-FACTOR AU	JTHENTICATION OPTIONS
Please set up a before continui	multi-factor authentication option ing.
TYPE	DEFAULT
No preferences set.	
EFAULT MFA OPTIO	N:
None	▼
ADD/EDIT MFA OPTIC	DN:
	SET DEFAULT
Timed One-Time Pa	issword 🗸
ULTI-FACTOR AUT	ADD/EDIT
Please use the authenticator app of your choice to scan the QR code below (Google Authenticator, Microsoft Authenticator, Twilio Authy):	

PREVIOUS

