## **Broadband Facts**

## NewKnoxville TelephoneCompany dba NKTELCO R1GIG – RES – FLIGHTINTERNET – 1G X1G

Fixed Broadband Consumer Disclosure

| Monthly Price   | \$79.95            |
|---|--------------------|
| This monthly price is an introductory rate                      | No                 |
| Time the introductory rate applies                              | N/A                |
| Monthly price after the introductory rate                       | N/A                |
| Length of contract  | N/A                |
| Link to Terms of Contract<br>N/A                                |                    |
| Additional Charges & Terms                                      |                    |
| Provider Monthly Fees   |                    |
| None  |                    |
|   |                    |
| One-time Fees at the Time of Purchase                           |                    |
| Installation Fee (can be waived with good credit inquiry)       | \$59.95            |
|   | <b>,</b>           |
|   |                    |
| Early Termination Fee   | N/A                |
| Covernment Toyoo  | Varias by Lesstian |
| Government Taxes  | Varies by Location |
|   |                    |
| Discounts & Bundles   |                    |
| None  |                    |
| Speeds Provided with Plan                                       |                    |
| Typical DownloadSpeed   | 925.82 Mbps        |
| Typical Upload Speed  | 942.21 Mbps        |
| Typical Latency   | 4.96 ms            |
| Data Included with Monthly Price                                | Unlimited          |
| Charges forAdditionalDataUsage                                  | N/A                |
|   |                    |
| Network Management Policy                                       |                    |
| https://www.nktelco.com/isp-policy/                             |                    |
| Privacy Policy  |                    |
| https://www.nktelco.com/privacy-policy/                         |                    |
| Customer Support  |                    |
| Customer Support<br>Phone: 1-888-NKTELCO                        |                    |
| Website: www.nktelco.com/support/                               |                    |
|   |                    |
| Learn more about the terms used on this label. Visit the Federa | I Communications   |
| Commission's Consumer Resource Center.                          |                    |
| <u>Fc</u>   | cc.gov/consumer    |
|   |                    |
| Unique Plan Identifier: F0004328688NKTOHR1GIG00001              |                    |